PROPOSED ADVOCACY REGISTER - AN INTEGRATED IT-BASED NETWORK

Assumptions
1. ESOs will authorise at the level VITA premium is paid (National level)
2. Veterans Centres, where incorporated, will join VITA and pay premium in their own right.
3. The learning pathway will function as required by ASQA-accreditation of 10620NAT.
4. The function of CoP will be to:
   a. support sponsoring member VC/ESOs’ assessment of prospects’ suitability
   b. facilitate candidates’ completion of the learning pathway
   c. facilitate accredited advocates’ learning and development
   d. via CoP Mentors:
      i. monitor each member advocate’s CPD engagement
      ii. enter each member advocate’s CPD points into OMS

Design Features
The envisaged system will have the following features:

a. an OMS-based database with:
   (i) multiple information-entry responsibilities
   (ii) access rights determined by the Wizard that is accessible
   (iii) inbuilt information-comparison routines
   (iv) a visual ‘alarm’ triggered where inconsistent information exists
      (a) ‘alarm’ viewable by the information-providing bodies
      (b) automatic email dispatched to bodies causing the inconsistency

b. in addition to visual alarm and automatic email:
   (i) if level of accreditation and authorisation inconsistent:
      (a) ‘block’ on advocate, and
      (b) VC/ESO BEST Grant eligibility reduced by 25% per month of inconsistency
      (c) minimum residual eligibility of 0% after 4 months sustained inconsistency
   (ii) for other inconsistencies:
      (a) BEST Grant eligibility reduced by 10% per month per inconsistency
      (b) minimum residual eligibility of 0% after 10 months sustained inconsistency

c. a discrete Wizard for each access-eligible body to:
   (i) simplify accessibility to maximum extent possible
   (ii) Wizard questions determined by the information held/needed (see overleaf)
   (iii) obviate intentional/inadvertent access

d. Advocate/VC/ESO Branch/Sub-Branch responds to DVA client (controlling privacy)